

T-SAP Advisory: TSAP-15-002

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Status: Active

Effective Date: 09/11/2015

Facility Information

NAS Category:	Equipment:	Locations:	Fac ID Code:
ALL	ALL	NAS wide	N/A

Event Information

Title: FAA Telecommunications Infrastructure (FTI) Advisory

Problem: Unscheduled outages for NAS services that reside on FAA Telecommunications Infrastructure (FTI) continue to occur. Unexpected operational impacts can occur during the installation/upgrading of equipment, the accepting and cutting over of new services, removing/replacing equipment or other scheduled maintenance activity.

Symptom: Technical Operations employees who provide oversight and approval authority for FTI maintenance activities may not have the necessary information and/or understanding of their roles and responsibilities to protect the NAS while escorting Harris FTI contractors during telecommunications activities. If the information in the maintenance request appears inaccurate or incomplete, it is the responsibility of the Technical Operations Employee to seek clarification before work can proceed.

Solution: The following orders and guidance documents provide clarification about the roles and responsibilities of technicians when escorting telecommunications contractors:
6000.15G Appendix N
FAA Telecommunications Infrastructure Coordination (FTIC) SOP
FAA and FTI Contractor Responsibilities in the FAA Telecommunications Infrastructure Risk Management Plan - Section 2
FAA Enterprise Telecommunications Reference Guide
FTI reference materials can be obtained on the Telecommunications Operations Management Tool website, which can be found at <http://tomt.faa.gov/index.cfm>. If you do not have a login, you can "Request New Account" and follow the instructions to register. The FTI reference materials are located under the "Documents" tab.
To protect the NAS and prevent the likelihood of unintended operational impacts, T-SAP would like to emphasize the following responsibilities found in FAA Enterprise Telecommunications Reference Guide:
a) The authority to release accepted services for intrusive testing or scheduled interruptions.
b) The authority to terminate any activity that jeopardizes the safety of FAA employees, contractors, or external customers (i.e. tone incidents) or the integrity of NAS services.

Remarks: Remember, as an FAA Employee fulfilling an oversight and/or approval role, you have the responsibility and authority to protect the integrity of the NAS. If you are unsure about activities that are occurring, you have the ability to stop these activities until you have the necessary information to abide by your responsibility!

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If you are an eligible T-SAP submitter and this type of event occurs, we encourage you to file your own T-SAP report. Information you possess may be unknown to the ERC and could augment existing reports. These additional reports may contain important safety information that allows us to identify trends and issues currently not perceived as systemic problems, or reveal a perspective that has not been considered.

POC Information	Email	Title	Phone
Technical POC1:		See Remarks	
Technical POC2:		PNOCC Liason M-F 0630-1700 Eastern	(321) 309-2484
Supply POC:			

Disclaimer: Technical Operations Safety Action Program (T-SAP) Advisories contain important safety information. However, they are not directive in nature and do not supersede any directive or policy. For additional information on T-SAP, please visit our website at www.t-sap.org or call 877-360-6961